

Privacy policy

Privacy and security are of the utmost importance to the FFT and we strive to ensure that the technical and organisational measures we put in place respect your data protection rights.

This Privacy Policy describes our rules regarding the management, processing and storage of personal data submitted as part of the services offered by the website: <https://thespoiler.rolexparismasters.com>. (the "**Website**").

The term "**personal data**" refers to information relating to an identified or identifiable natural person.

Consent

By using the services of the Website or by filling out a contact form on the Website or on any other websites published by the FFT, you accept that the FFT may collect, store and/or use, where necessary, personal data submitted in accordance with the rules stated below.

By giving us your consent, you have the right to rectify, the right to be forgotten and/or the right to delete your personal data.

Identity of the data controller

The personal data that may be collected via the Website are done so by the French Tennis Federation (the "**FFT**"), an association governed by the French law of 1st July 1901 (intra-community VAT number: FR 63 775 671 381), recognised as having a public purpose by a decree dated 13th July 1923, and whose registered office is at Stade Roland-Garros – 2, avenue Gordon-Bennett – 75016 Paris.

Identity of the Data Protection Officer

The FFT's Data Protection Officer is Mr Ibrahima Souaré (Email: dpo@fft.fr).

Personal data collected via the Website

Some personal data about you is automatically collected as a result of your actions on the Website (see the section on cookies). In addition to this, when you register for or use the services offered by the Website, the following data may be collected and processed:

- Connexion to the Website: on this occasion, your Facebook connection data (first name, last name, e-mail, Facebook identity), browsing or location data are recorded (with your consent).

In any event, **we never collect** any sensitive personal data, such as government-issued identifiers (social security number, driving license number, tax identification numbers, etc.), full bank card numbers or bank account details, medical files or any information relating to care requests associated with individuals.

Purpose of data processing and legal grounds

The main purpose of collecting your personal data is to offer a safe, optimal, efficient and personalised experience. To this end, you authorise us to use your personal data to:

- optimise the layout and functioning of the Website, to anticipate and resolve any problems and thus improve access to and use of the Website, as well as the use of our services;
- provide services and facilitate their implementation, which includes carrying out any required checks about you;

- check and authenticate your data;
- personalise, evaluate and improve our services, content and documentation;
- analyse the level of activity and the history of your use of our services;
- prevent, detect and investigate any potentially prohibited and illegal activity or any activity that goes against good practice, to fight against fraud, abusive use, viruses and other malicious software, and ensure adherence with our terms and conditions of use;
- manage our relations with you;
- provide assistance to users;
- respect our legal and regulatory obligations.

We will only process or use your personal data for the aforementioned purposes.

When certain information is required to access specific features of the Website, this requirement is indicated at the time of data entry. If you refuse to provide mandatory information, you may not be able to access certain services, features or topics of the Website.

Recipients of your data

The personal data concerning you collected on the Website by or on behalf of FFT is collected for the specific purposes of FFT, which is the recipient. Access to your personal data is strictly limited to authorized persons of the FFT, authorized by virtue of their functions and bound by an obligation of confidentiality.

However, your personal data may be processed on behalf of the FFT by, or disclosed to, subcontractors who are contractually responsible for performing the tasks necessary for the proper functioning of the Website and its services, as well as for the proper management of the relationship with you, or disclosed by the FFT to subcontractors, without you needing to give your consent. It is specified that, in the context of the performance of their services, subcontractors have only limited access to your data and have a contractual obligation to use them in accordance with the applicable legal and regulatory provisions regarding personal data protection.

With the exception of the aforementioned cases, we will not disclose your personal data to any third parties, unless: (1) you ask us or authorise us to disclose this information; (2) we are required to disclose the information in order to process transactions or provide the services you have requested; (3) the FFT is required to do so by a governmental authority or regulatory authority, in the event of a judicial requisition, a subpoena, or any other similar governmental or legal demand, or to establish or defend a legal request; or (4) the third party is acting as an agent or subcontractor of the FFT in the performance of the Website's services (for example, the FFT uses service providers for the use of tags and the placement of cookies).

Your rights regarding the protection of your data

In accordance with the updated French law of 6th January 1978 regarding data-processing, data files and individual liberties, as well as Regulation (EU) 2016/679 of 27th April 2016, you have the following rights:

- To exercise your access rights, in order to find out the nature of the personal data that concerns you;
- To ask for your data to be updated, if it is incorrect;
- To request the portability or removal of your data;
- To ask for a restriction on how your data is processed;
- To oppose, for a legitimate reason, the processing of your data.

You can exercise your rights either by post (Fédération Française de Tennis, Direction de la Communication et de la Transformation Digitale, 89 rue Escudier, 92100 Boulogne-Billancourt), by e-mail (tennisparismasters@fft.fr), or by contacting the FFT's Data Protection Officer (Email: dpo@fft.fr). Your request will be processed within 30 days. For security reasons, and in order to prevent any fraudulent requests, we may ask you to provide valid proof of identity to support your request.

For any further information or to make a claim, please contact the Commission Nationale de l'Informatique et des Libertés (the French data protection authority: more information at www.cnil.fr).

Cookies/Tracking

The Website uses cookies and tracking to collect certain information (in particular, your IP address, information about the device used for browsing, connection mode, type and version of the Internet browser, operating system and other technical identifiers or the URL address of connections, including date and time, and accessed content), and to improve and customize the Website and/or measure the audience.

Cookies are files that are stored on your device's hard drive when you browse the Internet, including on the Website. A cookie is not used to collect personal data without your knowledge but to record information about your browsing on the Website that can be directly read by FFT during your subsequent visits and requests on the Website. Some cookies can also be used to store the content of a shopping cart, others to save the language settings of a site, others to make targeted advertising.

A cookie contains several data: the name of the server that deposited it, an identifier in the form of a unique number, possibly an expiration date. This data is sometimes stored on your device in a simple text file that a server accesses to read and save information.

Regulations require that websites collect your consent before cookies are stored, tell you what they are used for and how you can prevent them. In practice, a message should appear when you first log in to the website to tell you how to accept or reject cookies.

However, the Commission Nationale de l'Informatique et des Libertés specifies that **audience measurement tools** may be exempted from the requirement to obtain consent, provided that the following conditions are met: (1) provide clear and complete information; (2) provide an objection mechanism accessible on all terminals; (3) do not cross-reference the data collected with other processing systems; (4) use cookies only for statistical (anonymous) production purposes; (5) do not allow the monitoring of Internet users' navigation on other websites; and (6) do not store audience measurement cookies beyond 13 months (from the first visit).

The Website also uses tools to analyze and monitor referencng, Internet traffic data (audiences), in order to improve the Website's quality and performance.

The cookies used by the FFT are used exclusively for the purpose of measuring the Website's audience for statistical purposes only.

By default, cookies are not automatically installed on the Website (except for cookies necessary for the operation of the Website and FFT services, whose installation is indicated to you by a banner).

In accordance with applicable regulations, we will require your permission before installing any other type of cookies on your device.

When you access third-party websites from the Website, cookies may be deposited by the companies that publish advertisements on the Website. These websites are responsible for the cookies they deposit and it is their cookie policy that applies. The FFT cannot be held responsible for the use of cookies by these websites. For more details, please see the cookie policy of these advertising or third-party websites.

In accordance with current regulations, cookies placed on your device have a lifetime limited to 13 months after their first placement in the user's device (following the expression of consent). At the end of this period, your consent must be obtained again.

You can disable cookies from the cookie setting link in the window informing you about the use of cookies, and from your browser settings.

You can find more information about cookies on the website of the Commission Nationale de l'Informatique et des Libertés (<https://www.cnil.fr/fr/site-web-cookies-et-autres-traceursb> / <https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>).

Buttons for connecting to social networks

Social networks improve the usability of the Website, and help promote it through sharing.

The Website incorporates modules (login buttons) that allow a user, if he or she has an associated account, to connect to its Facebook or Twitter account.

These login buttons are only links and not "social plugins". If you do not use the button, no information will be transmitted to the selected social network, and no cookies will be sent to your hard drive by the selected social network.

If you click on the login button, a new window will open to allow you to connect to the selected social network. In most cases, the selected social network is likely to place a cookie on your hard drive. This cookie is used to manage and save visitors' connections after they have authenticated with Facebook or Twitter.

To learn more about Facebook and Twitter's cookie policy in particular, and privacy in general, please visit their respective websites.

Retention period

Your personal information is stored in active databases, log files or other types of files for the time necessary to organize the contest, unless you exercise, under the conditions set out above, one of your statutory rights, or if a longer retention period is permitted or required under a legal or regulatory provision.

During this period, the Website sets up the organisational, software, legal, technical and physical means to ensure the confidentiality and security of your personal data, in order to prevent their damage, deletion or unauthorised third parties from accessing them.

You will be able to access your personal data as long as your account remains active and for a period that may vary depending on the type of data involved. Your event data (e.g. statistics) will be deleted when the Website is closed. Other data may be deleted at any time during active use of your account, in accordance with the provisions set out above.

Data storage location and transfers

The hosting servers on which we process and store our databases are located exclusively within the European Union.

We undertake to inform you immediately, insofar as we are legally authorised to do so, in the event of a request from an administrative or judicial authority concerning your data.

Security

As part of our services, we attach the highest importance to the security and integrity of our customers' and users' personal data.

Thus, and in accordance with the GDPR, we undertake to take all necessary precautions to preserve the security of your data, and in particular to protect them against any accidental or unlawful destruction, accidental loss, alteration, unauthorised disclosure or access, as well as against any other form of unlawful processing or communication to unauthorised persons.

To this end, we implement industry standard security measures to protect your personal data from unauthorized disclosure.

In addition, in order to prevent any unauthorized access, to guarantee the accuracy and proper use of data, we have put in place appropriate electronic, physical and managerial procedures to safeguard and preserve the data collected in the course of using our services.

Nevertheless, no one can consider themselves completely safe from a pirate attack. This is why, in the event that a security breach should impact you, we undertake to inform you as soon as possible and to make our best efforts to take all possible measures to neutralize the intrusion and minimize its impacts. In the event that you suffer damage as a result of the exploitation of a security breach by a third party, we undertake to provide you with all the necessary assistance to enable you to assert your rights.

Limitation of liability

Any content downloaded from the Website is at the user's own risk and under the user's sole responsibility. As a result, the FFT cannot be held liable for any damage to the user's terminal or loss of data as a result of a download.

The photos on the Website are not contractual.

Hypertext links installed on the Website may allow you to access other resources on the Internet network. Where applicable, the FFT is in no way responsible for the content of these resources, particularly with regard to the protection of personal data.

Modification of the privacy policy

The FFT reserves the right to update this Privacy Policy at any time, including in response to changes in applicable laws and regulations. You will be notified of any changes made via the Website or by e-mail, as far as possible at least thirty (30) days before they take effect. We recommend that you check these laws and regulations from time to time to stay informed about our procedures and rules regarding your personal information.

Contact us

You can contact the FFT Data Protection Officer directly by email (dpo@fft.fr), or by post to: "Fédération Française de Tennis : Délégué à la Protection des Données – Stade Roland-Garros, 2 avenue Gordon-Bennet – 75016 Paris, France."